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# Day One Programme

*(Timings for particular topics may change)*

17:45 Refreshments

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**18:00 Plenary Discussion**

- Introductions
  - Reflection on Key Skills of the Mediator
  - The Ten Most Common Mistakes of the Mediator
  - Dealing with Emotion
  - Working with Apparently Difficult People
  - The Mediator as Coach
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20:00 Preparation Time and Refreshments

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**20:10 Workshop 1: Cover and 3WPageniks: Mediator 1**

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20:50 One to One debrief with Mediator 1

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**21:00 Workshop 1 (continued): Mediator 2 to take over at this stage**

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21:40 One to One debrief with Mediator 2; others to work on Personal Development Plans

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**21:50 Conclusion and Close**

# Day Two Programme

*(Timings for particular topics may change)*

8:45	Refreshments	15:00	<b>Workshop 3: Cower and 3WPageniks:</b> Mediator 6
<b>9:00</b>	<b>Plenary Discussion</b> <ul style="list-style-type: none"><li>• The interplay of joint and private meetings</li><li>• Returning autonomy to the clients</li><li>• The role of legal and other advisors</li><li>• Testing reality</li><li>• Dealing with impasse</li></ul>	15:50	<i>One to One Debrief with Mediator 6; Others work on Personal Development Plans</i>
<b>10:30</b>	<b>Workshop 2: Cower and 3WPageniks:</b> Mediator 3	<b>16:00</b>	<b>Plenary Discussion</b>
11:20	<i>One to One Debrief with Mediator 3 and Refreshments</i>	<b>17:00</b>	<b>Close</b>
<b>11:40</b>	<b>Workshop 2 (continued):</b> Mediator 4 to take over at this stage		
12:30	<i>Lunch break and One to One Debrief with Mediator 4</i>		
<b>13:30</b>	<b>Plenary Debrief</b>		
14:00	<b>Workshop 3: Cower and 3WPageniks:</b> Mediator 5		
14:50	<i>One to One Debrief with Mediator 5</i>		

# Day Three Programme

*(Timings for particular topics may change)*

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8:45 Refreshments

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**9:00 Plenary Discussion**

- Understanding the Other Side: Getting into the Other's Shoes
  - General Review - Any Questions?
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**9:45 Workshop: Axiom Aggregates and Genesis Traders:** Mediator 1

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10:30 Refreshment Break and One to One Debrief with Mediator 1

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**10:40 Workshop (continued):** Mediator 2 to take over at this stage

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11:25 One to One Debrief with Mediator 2

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**11:35 Workshop (continued):** Mediator 3 to take over at this stage

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12:20 One to One Debrief with Mediator 3

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12:30 Lunch Break

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**13:00 Workshop (continued):** Mediator 4 to take over at this stage

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13:45 One to One Debrief with Mediator 4

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**14:00 Workshop (continued):** Mediator 5 to take over at this stage

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14:45 Refreshment Break and One to One Debrief with Mediator 5

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**15:00 Workshop (Continued):** Mediator 6 to take over at this stage

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15:45 One to One Debrief with Mediator 6; Others to complete Personal Development Plans

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**16:00 Plenary Debrief**

- Personal Development Plans - taking this forward
  - Outstanding Questions
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**16:30 Close**

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