



Mediation and Conflict Management Skills Training and Mediation Assessment

Practice Day

Wednesday 24 May 2017

Venue: The Edinburgh Training Centre, 16 St Mary's Street, Edinburgh EH1 1SU

Please do come with ideas about what you would like to practise. This is a relaxed day for you to pick and choose how you wish to use the time. There will be two coaches who will be working along with you. We will aim to start at **9.00am**.

We will sort out role allocations on the day.

- **Cases**

The examples we will use on Wednesday will be: *The WindowMax Partnership and Serious Offence- or you can re-use earlier case studies (let us know if you'd like to do so)*. Remember that we are focussing principally on the process and not on the substance of the cases, which are simply vehicles for learning. We shall hand out private instructions on the day.

Please download and print the following general instructions prior to 24 May 2017:

- [The WindowMax Partnership](#)
- [Serious Offence](#)
- [Serious Offence - Plan](#)

In *Serious Offence* only, the mediator will be given a short set of instructions; in that case, and in the others, as mediator you should otherwise use what you have learned in the course so far. In each of the mediations on Wednesday, the mediator should prepare to conduct the mediation from the beginning or from a particular stage which you wish to practise – just let your coach know. We expect that you will have approximately 40/50 minutes each to act as mediator. When you are not acting as mediator, you will be playing a role or observing.