



Mediation and Conflict Management Skills Training and Mediation Assessment

Practice Day

Wednesday, 31 October 2018

Time: 09.00 – 13.45

Venue: The Edinburgh Training Centre, 16 St Mary's Street, Edinburgh EH1 1SU

Please do come with ideas about what you would like to practise. This is a relaxed day for you to pick and choose how you wish to use the time. There will be two coaches who will be working along with you.

We will sort out role allocations on the day.

Cases

The examples we will use on Wednesday will be: *The WindowMax Partnership and Serious Offence- or you can re-use earlier case studies (let us know if you'd like to do so)*. We will also finish up *Paula Radley and City Leisure*, as discussed. Remember that we are focussing principally on the process and not on the substance of the cases, which are simply vehicles for learning. We shall hand out private instructions on the day.

Please review the following general instructions prior to 31 October 2018:

- [*The WindowMax Partnership*](#)
- [*Serious Offence*](#)
- [*Serious Offence - Plan*](#)

In *Serious Offence* only, the mediator will be given a short set of instructions; in that case, and in the others, as mediator you should otherwise use what you have learned in the course so far. In each of the mediations on Wednesday, the mediator should prepare to conduct the mediation from the beginning or from a particular stage which you wish to practise – just let your coach know. We expect that you will have approximately 50/60 minutes each to act as mediator. When you are not acting as mediator, you will be playing a role or observing.